

iFathom Success Story

Canadian Navy (DMMS 6) – Work Management System

The Client

The DMMS 6 section of the Maritime Equipment directorate of the Canadian Navy is responsible for responding to IT needs in the directorate, including administering and managing corporate databases and applications software.

The Challenge

Traditionally, project funds at DND are allocated by cost center and tracked by DND financial software. The system that had already been deployed for this purpose had to be kept current with the cost center allocations and provide accurate reporting so that users could track the allocation of funds by project and task. The business rules for approving, managing and updating projects were complex.

As a result of the continuing evolution of the complexity involved in management of various projects, DMMS 6 determined that an upgrade to the work management (WorkMan) system used by their directorate was required.

The Solution

During the development of the previous version of the Work Management application, many of the diverse and sometimes conflicting requirements that the system's broad user base had weren't captured or integrated.

iFathom demonstrated our flexibility during the research and design of the new WorkMan system and prototyped the application twice to capture and resolve the conflicting requirements.

The overall solution included integration with other sources through creation of background processes to load and co-ordinate financial data.

The Result

The WorkMan system was smoothly deployed in 1999, including providing several training courses for WorkMan to Navy personnel, at its first deployment and periodically thereafter.

iFathom continued to support the WorkMan system though few software changes were required over its lifespan.

Value Summary

The WorkMan system enabled a broad group of users within DMMS 6 to gain better financial insight into departmental projects and ultimately to get more projects done as a result of improved control.

The WorkMan structures and data cleansing features developed by iFathom were invaluable when development was started for a new financial mega-system.